

Al literacy in the context of working with sources: Identifying and testing strategies for using ChatGPT to find references from a student perspective

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- Jensen, T. W. 2023. "Wiping away the stain: From "plagiarism checkers" to AI-assisted "plagiarism removers" and the implications for students' understanding of academic writing". European Association for the Teaching of Academic Writing conference, Writing technology, thinking, and learning, Schweiz 2023.
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### The rise of OpenAl's ChatGPT

"Coming out of nowhere at the end of November 2022, ChatGPT had about 266 million visits by December – or about the same as Yahoo News, more than for the vast majority of websites – and ended April 2023 with about 1.76 billion visits, according to preliminary Similarweb estimates".

Source: https://www.similarweb.com/blog/insights/ai-news/

## Students' use of ChatGPT

"5,894 students from across Swedish universities were surveyed about their use of and attitudes towards AI for learning purposes, both about chatbots (such ChatGPT) and other AI language tools (such as Grammarly)"

"Almost all the respondents are familiar with ChatGPT (but typically not with other chatbots); more than a third use ChatGPT regularly."

Malmström, H., Stöhr, C., & Ou, A. W. (2023). Chatbots and other AI for learning: A survey of use and views among university students in Sweden. (Chalmers Studies in Communication and Learning in Higher Education 2023:1) https://doi.org/10.17196/cls.csclhe/2023/0

# An increasing range of digital interfaces

"Students are faced with an increasing range of digital platforms with which to work, and an often unpredictable set of social and material resources which shape their writing and knowledge production."

- Google
- Google Scholar
- Library databases
- SciSpace
- Mendeley
- Elicit
- ResearchRabbit
- Scite.ai
- ChatGPT

Bhatt, I., & MacKenzie, A. (2019). Just Google it! Digital literacy and the epistemology of ignorance. *Teaching in Higher Education*, *24*(3), 302-317.

# The need to be critically aware and reflective

"If students are restricted in what they can know because they are unaware of how exogenous actors (e.g. algorithms) actually work, and how they guide their choices and shape their experiences online, then it becomes important to educate them to be critically aware during their digital searches for information, research and critical argument, and to educate them to be reflective about their ritualized practices with digital literacy."

Bhatt, I., & MacKenzie, A. (2019). Just Google it! Digital literacy and the epistemology of ignorance. *Teaching in Higher Education*, *24*(3), 302-317.

#### A new type of search output: The hallucinated reference

ChatGPT can generate "plausible-looking but fake references" (Sharples, 2022).

"Language models (LMs) famously hallucinate, meaning that they fabricate strings of plausible but unfounded text. As LMs become more accurate, their fabrications become more believable and therefore more problematic. A primary example is "hallucinated references" to non-existent articles with titles readily fabricated by the LM."

(Agrawal, et al., 2023).

(See Day, 2023; Gravel et al., 2023; for discussion within a disciplinary field)

#### Can ChatGPT produce "useable" references?

- Goal: Generate <u>correct title and author</u>
- Testing across a topic in three fields
  - Rhetoric: Racial Discourse and Language
  - Biology: Cell-free systems
  - Law: Privacy Rights and Surveillance
- Six strategies/prompts
  - 1 3: with the sole aim of generating references
  - 4 6: references were generated in the context of a literature review

### Method

- Every prompt was executed three times, per topic, per strategy
- ChatGPT-3.5 generated 344 references in total (Spring 2023)
- ChatGPT-4 generated 646 references with the same prompts (July 2023)
- ChatGTP was asked to convert references to BibTeX-format
- For each reference, a programmatic search was conducted on Google Scholar to retrieve the top result
- The titles and authors of each reference from ChatGPT and Google Scholar were programmatically compared using text comparison tool using a fuzzy algorithm
- Misses were checked manually

#### Red is incorrect

**References:** 

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List six references on the topic "Racial Discourse and Language" with a high number of Google Scholar citations



- Sure! Here are six highly cited references on the topic of "Racial Discourse and Language" in  $\square \square \square \square$  no particular order:
- 1. Bonilla-Silva, E. (2003). Racism without racists: Color-blind racism and the persistence of racial inequality in America. Rowman & Littlefield Publishers.
- 2. van Dijk, T. A. (1993). Elite discourse and racism. Sage.
- 3. Essed, P. (1991). Understanding everyday racism: An interdisciplinary theory. Sage.
- 4. Hill, J. H. (2008) Language, race, and white public space. American Anthropologist, 110(4), 507-518.
- 5. Smitherman, G. (1994). Talkin and testifyin: The language of black America. Wayne State University Press.
- Sue, D. W., Capodilupo, C. M., Torino, G. C., Bucceri, J. M., Holder, A. M. B., Nadal, K. L., & Esquilin, M. (2007). Racial microaggressions in everyday life: Implications for clinical practice. American Psychologist, 62(4), 271-286.

#### I hope this helps!

# Six strategies (student perspective)

- 1. Make reference
- 2. Don't lie verifiable links
- 3. Highly cited
- 4. In the tone of a professor
- 5. Conversational style, using the chat interface
- 6. Ask ChatGPT to generate the prompt adjusted version for references

# Six strategies (student perspective)

- 1. Make reference
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#### 1. Make references

Prompt:

"List six references on the topic {insert topic}"

### 1. Make references: Results

	Pct of useable references	
	GPT-3.5	GPT-4
Biology: Cell-free systems	56%	72%
Law: Privacy rights	83%	100%
Rethoric: Racial Discourse and Language	78%	89%

#### 2. Don't lie

Prompt:

"List six references on the topic "{insert topic}". Ensure that all sources included in the review are non-fictitious and have links for verification".

### 2. Don't lie: Results

	Pct of useable references	
	GPT-3.5	GPT-4
Biology: Cell-free systems	67%	28%
Law: Privacy rights	6%	89%
Rethoric: Racial Discourse and Language	50%	100%

# Titles with no author – not a match in our setup

```
September 2021, and I can't browse the internet to provide real-time update
                                                                            Cell-free protein synthesis: applications come of age
bibtex
                                                                            ED Carlson, R Gan, CE Hodgman, MC Jewett Biotechnology advances, 2012
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                                                                            help satisfy the growing demand for simple and efficient protein production. While
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  journal={Biotechnology Advances}
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  author=[Unknown]]
  journal={Frontiers in Chemistry},
  volume={Unknown},
  pages={Unknown},
  year={Unknown}
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3. Highly cited

Prompt:

"List six references on the topic "{insert topic}" with a high number of Google Scholar citations".

# 3. Highly cited: Results

	Pct of useable references	
	GPT-3.5	GPT-4
Biology: Cell-free systems	72%	100%
Law: Privacy rights	61%	94%
Rethoric: Racial Discourse and Language	100%	94%

## 4. In the tone of a professor

Prompt:

"Create a literature review in the tone of a professor for an academic paper on the topic of "{insert topic}". References should be in APA format"

# 4. In the tone of a professor: Results

	Pct of useable references	
	GPT-3.5	GPT-4
Biology: Cell-free systems	47%	60%
Law: Privacy rights	83%	89%
Rethoric: Racial Discourse and Language	86%	96%

# 5. Conversational style

Prompts:

- "List six influential scholars on the topic of "{insert topic}" in the field of {insert field}"
- "List a highly cited paper by each scholar"
- "Create a literature review using these papers as references. References should be in APA format"

# 5. Conversational style: Results

	Pct of useable references	
	GPT-3.5	GPT-4
Biology: Cell-free systems	22%	94%
Law: Privacy rights	89%	89%
Rethoric: Racial Discourse and Language	83%	100%

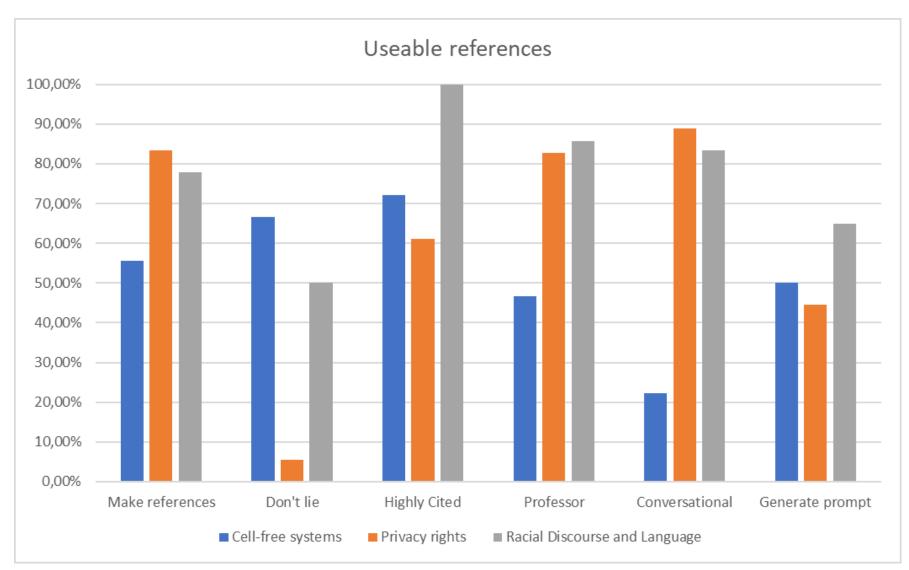
# 6. Ask ChatGPT to generate the prompt – adjusted version for references

"Write a literature review exploring the current research on {insert topic}. Your review should analyze and synthesize at least 6 relevant academic sources, highlighting the key themes, controversies, and gaps in knowledge in the field. Be sure to address the following questions: What are the main arguments and evidence presented by researchers in this field? What are the gaps and limitations in current research, and what future directions should researchers take? Finally, how does your review contribute to a deeper understanding of this field and its implications for {insert topic}? Use inline references in APA format, and be sure to add the references section"

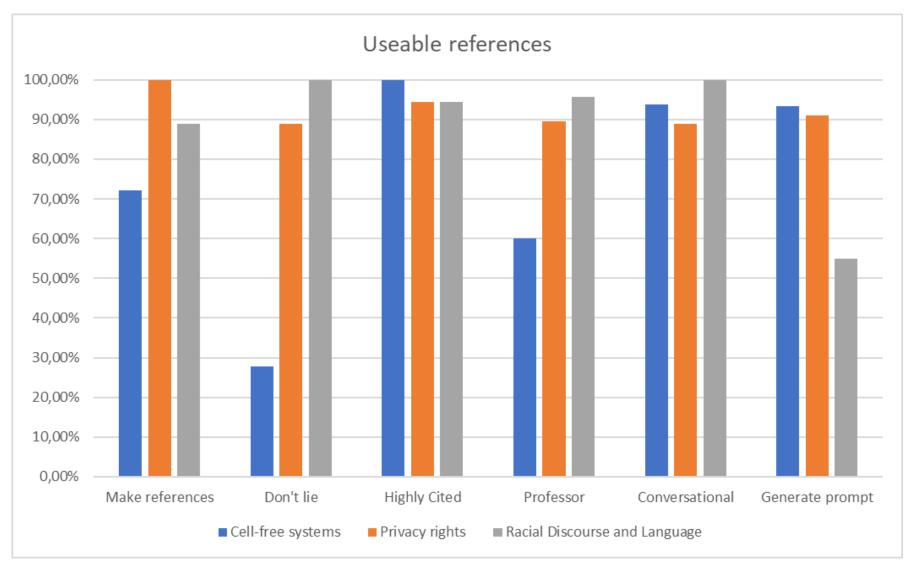
# 6. Ask ChatGPT to generate the prompt: Results

	Pct of useable references	
	GPT-3.5	GPT-4
Biology: Cell-free systems	50%	93%
Law: Privacy rights	44%	91%
Rethoric: Racial Discourse and Language	65%	55%

#### **ChatGPT 3.5 (free version)**



#### ChatGPT 4 (paid version)



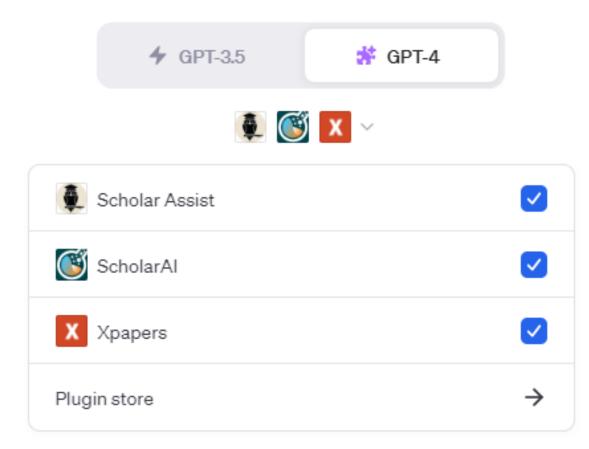
# Reinforcement learning from human preferences

I'm sorry for the confusion, but as an AI model developed by OpenAI, I don't have the ability to browse the internet or access real-time data or hyperlinks. However, I can provide examples of credible sources that you might look for, or ones that are likely to exist based on my training data up until September 2021. Please check their availability and content independently.

Remember, I can't guarantee the availability of these resources online, and I recommend checking a library or academic database.

For more on Reinforcement learning from human preferences see e.g. Menick et al. (2022). Teaching language models to support answers with verified quotes. *arXiv preprint arXiv:2203.11147*.

# ChatGPT plugins beta (only in GPT-4)



# Navigating a new complexity

- Both students and academic writing educators needs to build their Al literacy (Long & Magerko, 2020; Laupichler et al., 2022) in the context of working with sources.
- In order to do this, we must not only be aware of how ChatGPT functions on a technical level, but also how it might perform from a student-user perspective.

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